1. STUDENT ORIENTATION

The SkyQuest Orientation Program helps international students adjust to life in Canada and succeed in their studies by providing essential guidance and ongoing support. Students meet their flight instructor to review training expectations, tour the campus facilities, and learn key procedures such as booking flights and attendance requirements. In addition, each student receives an orientation package with practical information on living and housing costs in Langley, BC, along with a detailed outline of attendance policies to ensure they understand the standards for punctuality and participation.

2. STUDENT SUPPORT

Students will meet their flight instructor at the school to introduce them to their training schedule and learning expectations.

Other support:

a) Housing

SkyQuest does not provide housing, but students can find safe options nearby. As of November 2025, the average rent in Langley, BC is about C$1,810 per month for a one-bedroom apartment and C$1,529 for a studio. Overall, the median rent across all property types is around C$2,200. Prices also vary by location, property condition, and amenities. Living near Langley Regional Airport—especially in areas like Murrayville or Downtown Langley—helps reduce transportation challenges. Sharing housing with other students or roommates can also lower costs and make commuting easier.

In British Columbia, tenants have legal rights protected under the Residential Tenancy Act (RTA), including the right to a written agreement, privacy, dispute resolution, and protection from illegal eviction:

Other helpful resources:

Tenancy Rights BC
Tenant Resource and Advisory Centre
Tenant Rights and Landlord Rights in British Columbia

b) Commutes

Students can use TransLink and BC Transit for reliable travel across Metro Vancouver. In Langley, buses like #503 and #501 connect to Surrey and Vancouver, with stops near Langley Regional Airport for easy access to SkyQuest. The nearest SkyTrain is King George Station in Surrey, about 20–25 minutes away, linking to downtown Vancouver.

i) Driving, Cycling, or Ridesharing:

Owning a car is the most convenient way to reach Langley Regional Airport since it isn't directly served by major transit routes, and parking is readily available at both the airport and SkyQuest. International students can use their home country license for up to 90 days before needing a BC driver's license. For those living nearby, cycling is a healthy and eco-friendly option thanks to Langley's growing bike path network. Ride-sharing services like Uber and Lyft, as well as local taxis, also provide easy transportation, though taxis are usually more expensive.

ii) Other helpful resources:

Getting Around B.C.
Drive: YVR to SkyQuest
Public Transit: YVR to SkyQuest

c) Daily Life

i) Food Costs

The average monthly grocery cost per person in Langley, BC caries based on individual dietary habits and spending patterns. According to several sources estimates range from $316- $549 per person per month. It's important to note that food prices can fluctuate over time due to economic conditions and other variables. For the most accurate and current information, consider consulting local resources or co0nducting a personalized budget assessment.

ii) Communication

a) Mobile Plans: Affordable prepaid and student-friendly plans are available from providers like Telus, Rogers, and Fido. SIM cards can be purchased at airports or retail outlets.
b) Wi-Fi Access: Free Wi-Fi is available on campuses, in libraries, and at many public locations. Students also receive institutional email accounts and digital communication tools.

iii) Banking Services

a) Student Bank Accounts: Major banks (RBC, TD, Scotiabank, BMO, CIBC) offer no-fee accounts for international students with easy online setup.
b) Financial Literacy Support: Institutions and settlement agencies provide workshops on budgeting, credit, and managing tuition payments.

iv) Childcare Services

a) Licensed Childcare Facilities: Available near most campuses, with subsidies offered through the BC Affordable Child Care Benefit program.

v) More information on living in BC: Welcome BC

3. ACADEMIC ADVISING, LANGUAGE SUPPORT AND COMMUNITY INTEGRATION

a) Academic Advising

SkyQuest is committed to supporting international students through personalized academic advising. Students can connect with their designated point of contact to discuss various aspects of their aviation training journey, including training schedules, career options and any other academic concerns. This dedicated advisor will assist in guiding students through the process, ensuring they have the necessary resources and information to make informed decisions about their education and future career paths in the aviation industry.

b) Language Support

i) Purdue University offers writing resources and instructional material to students, members of the community, and users worldwide to assist with many writing projects
ii) ISSofBC – Learn English and Career College and MOSAIC Language Servises – Free and affordable ESL classes (CLB 1–6), online and in-person

c) Community and Settlement Integration Services

Students are encouraged to maintain open communication with their instructors regarding any challenges they may be facing, whether academic or personal, that could impact their ability to attend sessions or meet training milestones.
By adhering to these attendance and progress standards, students will ensure that they are on the path to completing their aviation program efficiently and effectively, ensuring safety and competency in all aspects of flight training.
Free support for study permit holders, including orientation, referrals, and employment help:

i) MOSAIC BC NSP Program
ii) ISSofBC BC NSP Overview
iii) AMSSA International Student Resources

d) Education / Program Progression Assistance

SkyQuest supports international students in adapting to life in Canada by providing guidance throughout their training and, where applicable, assisting in the successful completion of their program. The institution's staff are consistently available to offer support and assistance as needed, reflecting SkyQuest's commitment to student success and well-being. In addition to staff's presence, find more support and resources in the next sections and the Health and Safety Policy.

Other helpful resources:

StudyinBC
Global Affairs – International Education
Private Career College Tuition Refund Claims
Designated Learning Institution Student Transfer

e) Employment Rights & Conditions

International Students should familiarize themselves with their rights and responsibilities regarding employment in BC: Your Rights—Welcome BC

f) Complaints and Appeals process

A student who makes or is otherwise involved in a complaint will not be subject to any form of retaliation by the institution at any time. All parties are encouraged to resolve issues informally between themselves. If this proves to be unsuccessful, SkyQuest has a Dispute Resolution Policy that includes the process to initiate a complaint and to resolve said complaint.

g) Indigenous Peoples in BC

SkyQuest acknowledges and respects Indigenous cultures and communities in British Columbia. Read more information here

h) Contact Information for Designated Staff Member

Students will be given the contact details of their designated point of contact for any queries or issues they may encounter.

i) Emergency Contact Information

i) Local Emergency Services (Police, Fire, Ambulance): 911

ii) Closest Health Services:

a) Langley Memorial Hospital
Open 24 hrs, 7 days a week—full-service hospital with emergency care
22051 Fraser Highway
Langley, BC V4H 4H4
Phone:604-514-6000
Fax: 604-534-8283