1. HEALTH & SAFETY POLICY

SkyQuest is committed to fostering an inclusive and supportive environment where all students feel welcomed, connected, and confident in pursuing their academic goals. We take the health, safety, and well-being of our students seriously and offer a range of support services and resources to ensure their success and peace of mind. This policy outlines resources and existing policies available to support international students in matters related to health and safety.

a) Mental Health

Objective: To proactively identify mental health issues, address them effectively, and ensure that all students are aware of and have access to relevant support services. We recognize that challenges related to mental health can affect international students in unique ways, and we are committed to providing necessary assistance and resources.

i) Anti-Racism: SkyQuest is committed to maintaining an environment free of discrimination. Student who experience racism are encouraged to report it to the SkyQuest point of contact and to seek support and resources. The *Resilience BC* platform offers tools and resources for combating racism: ResilienceBC

ii) Here2Talk: A free and confidential mental health support service available to all post-secondary students in British Columbia. Students can access professional support 24/7: Here2talk

iii) SkyQuest Harassment Policy: SkyQuest has a strict harassment policy that applies to all members of the community. Any student facing harassment, bullying, or discrimination should report it promptly to SkyQuest's point of contact.

b) Safety

SkyQuest Safety Policy: We are dedicated to ensuring a safe and respectful environment for all students. Our safety policy emphasizes the well-being of each individual and sets procedures for addressing any safety concerns or incidents.

i) International Student Safety Guide by MOSAIC: MosaicBC

c) Medical Insurance

It is required that all SkyQuest International students have access to necessary healthcare through the Medical Services Plan (MSP) enrollment.

i) How to enroll in MSP: International students should register for the Medical Services Plan (MSP) as soon as they arrive in British Columbia to access healthcare.; For more information on how to enroll, visit: Access Health Care

ii) Student Health Insurance Records: Where applicable, SkyQuest maintains a record of international students' health insurance and the student is responsible in keeping the information on file up to date.

2. GENERAL HEALTH AND SAFETY GUIDELINES

a) First Aid Kit

A first aid kit is available on-site for minor injuries. Please notify staff if the kit requires replenishing.

b) Emergency Contacts:
   i) Police non-emergency: 604-532-3200
   ii) Emergency Services (Police, Fire, Ambulance): Dial 911 in case of an emergency.

c) Emergency Procedures

Students should familiarize themselves with evacuation routes, emergency contacts, and procedures for various situations (e.g., fire, earthquake, medical emergency, etc.)